GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:2919
ANSWERED ON:02.08.2017
Shortage of Postal Staff
Ramachandran Shri Krishnan Narayanasamy;Sawaikar Shri Advocate Narendra Keshav

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the Government has received any complaint regarding shortage of staff in the postal department and if so, the details thereof and the reasons therefor;

(b) whether it is a fact that large number of vacancies exist in Post Offices across the country and if so, the details thereof, State/UT-wise and the steps taken by the Government in this regard;

(c) whether the Government has asked the Postal Department to diversify its activities, in view of the competitive environment in the country to attract public investments and if so, the details thereof;

(d) whether the Government has received complaints about non-implementation of such measures in view of shortage of postal staff; and

(e) if so, the details thereof along with the action taken by the Government in this regard?

Answer

THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)

(a) Department do receive complaints from general public regarding shortage of staff in various Postal Circles. Shortage of staff is due to vacancies arising on account of retirement, promotion, death and deputation. Action is taken on a regular basis to fill up these vacancies as per the recruitment rules.

(b) Postal Circle-wise vacant posts in different grades in Post Offices are as under:
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S.No. Postal Circle Postmasters Supervisors Postal Assistants Postman MTS
1 Andhra Pradesh 60 144 789 717 202
2 Assam 18 71 430 314 104
3 Bihar 43 280 813 776 687
4 Chhattisgarh 18 22 202 251 65
5 Delhi 26 131 612 1210 585
6 Gujarat 281 362 1067 875 630
7 Haryana 58 139 485 275 187
8 Himachal Pradesh 17 52 298 87 58
9 Jammu & Kashmir 11 36 232 194 165
10 Jharkhand 16 68 251 336 81
11 Karnataka 115 196 736 600 353
12 Kerala 147 160 316 0 0
13 Madhya Pradesh 31 169 395 613 89
14 Maharashtra 275 551 3502 4435 1431
15 North East 26 19 135 272 158
16 Odisha 487 156 898 133 425
17 Punjab 71 141 603 378 101
18 Rajasthan* 38 91 1111 294 289
19 Tamilnadu 873 1175 678 1564 548
20 Telangana 62 107 422 380 165
21 Uttar Pradesh 81 227 2210 2239 1468
22 Uttarakhand 33 42 416 350 191
23 West Bengal 0 691 719 239 310
Total 2787 5030 17320 16532 8292
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*Figures as on 07.04.2017

Recruitment to fill up vacant posts is done periodically through Staff Selection Commission and at Circle level for various posts as per the provisions of the relevant recruitment rules.

(c) Government is making continuous endeavour for optimum utilization of the vast network of Department of Posts so as to deliver services at the doorstep of the public. Some of the recent diversified activities of Department of Posts include Post Office Passport Seva Kendra (POPSK), Aadhar updation and enrolment centre and India Post Payment Bank (IPPB).

(d) & (e) Diversified activities as mentioned in (c) above are being carried out with appropriate staff management.
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